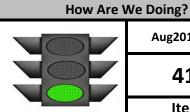
Digital Items Added to Inventory Louisville Free Public Library



Process: Acquisition of eBooks and other digital materials. **KPI Owner: Lisa Sizemore**

Baseline, Goal, & Benchmark	Source Summary	Continuous Improvement Summary
Baseline: FY14 = 417 items/month added	Data Source: LFPL	Plan-Do-Check-Act Step 2: Validate problem: baseline, benchmark, & goal
Goal: 417 items per month for FY 15.	Monthly Reports	Measurement Method: Monthly count of e-materials added to collection
	Goal Source: LFPL	
	Strategic Plan	Why Measure: To continually increase the number of digital items
		available.
	Benchmark Source: N/A	Next Improvement Step: Establish a goal for FY15.
Benchmark: N/A		

Sep2013-Aug2014	Sep2013-Aug2014
12 Month Goal	12 Month Actual
5,004	5,093

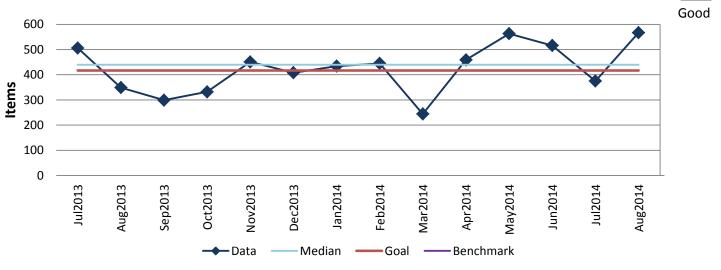


Aug2014 Goal	Aug2014 Actual
417	567
Items	Items



Digital Items Added to Inventory





Root cause analysis is not necessary because there is no gap between the goal and current performance.